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The essential book on quality management, published for the first time in English

Successful quality management according to DIN EN ISO 9001:2015

Solutions for practical implementation – Sample texts, templates, checklists



Quality management for sustainable corporate success
A quality management system can greatly improve the efficiency of a company's processes and increase product quality in a sustainable way. Provided, of course, those involved are acquainted with the new requirements resulting from the revision of DIN EN ISO 9001:2015.

In order to make it easier to work with the standard, you will find direct excerpts in the book, which are clarified using concrete examples. Significant changes made during the revision of the 2008 version of DIN EN ISO 9001 are marked in the book.
With a feeling and appreciation of what is really needed in practice, the foremost QM expert Dr. Grit Reimann explains the content of the standard for the benefit of managers and quality experts.

This guide is well-suited for those who already have a quality management system in place and have to restructure it, as well as those new to the topic.

This practical handbook
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// can replace an expensive external consultancy firm,
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by Dr. Grit Reimann

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3. contains sample documentation (available digitally at the Beuth-Mediathek) that simplifies implementation – see the section “Practical tips and templates”.

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